



WIRELESS NETWORK SETUP

Rotman
a new way to think

WIRELESS NETWORK SETUP

The University of Toronto's wireless network at the Rotman School of Management enables students to connect to the Internet, RWorld, and student printers anywhere in the Rotman buildings. While in the Rotman Building, students will have internet connectivity through the campus wireless network. The campus wireless network is also available throughout the other buildings on the University of Toronto campus. For the UofT wireless coverage map, please visit [http://wireless.utoronto.ca/cmapps](http://wireless.utoronto.ca/cmmaps).

The UofT wireless network is subject to the rules, regulations, and policies as defined by the University of Toronto. For more information, please refer to the following documents.

U of T Policy on Information Technology

<http://www.governingcouncil.utoronto.ca/policies/InfoTech.htm>

Appropriate Use of Information and Communication Technology

<http://www.provost.utoronto.ca/policy/use.htm>

BEFORE YOU BEGIN...

Before you can access the UofT campus wireless network, you will need an active UTORid and password. If you do not have a UTORid and need to create one, please have your library barcode or library card on hand and visit <https://www.utorid.utoronto.ca/cgi-bin/utorid/create.pl> on another PC before beginning the process on your laptop. If you have already activated your UTORid, you may skip these steps.

1. On an internet connected PC, visit <https://www.utorid.utoronto.ca> and under **First Time Users**, click on **activate your UTORid (all students, faculty, and staff)**.
2. Enter your UTORid and Secret Activation Key (SAK). Follow the rest of instructions on the web page as outlined.


For UTORid related problems, please contact the U of T Central Help Desk, First Floor, Robarts Library, or call 978-HELP, or email help.desk@utoronto.ca. **The Rotman Help Desk is not able to help you with UTORid related issues.**

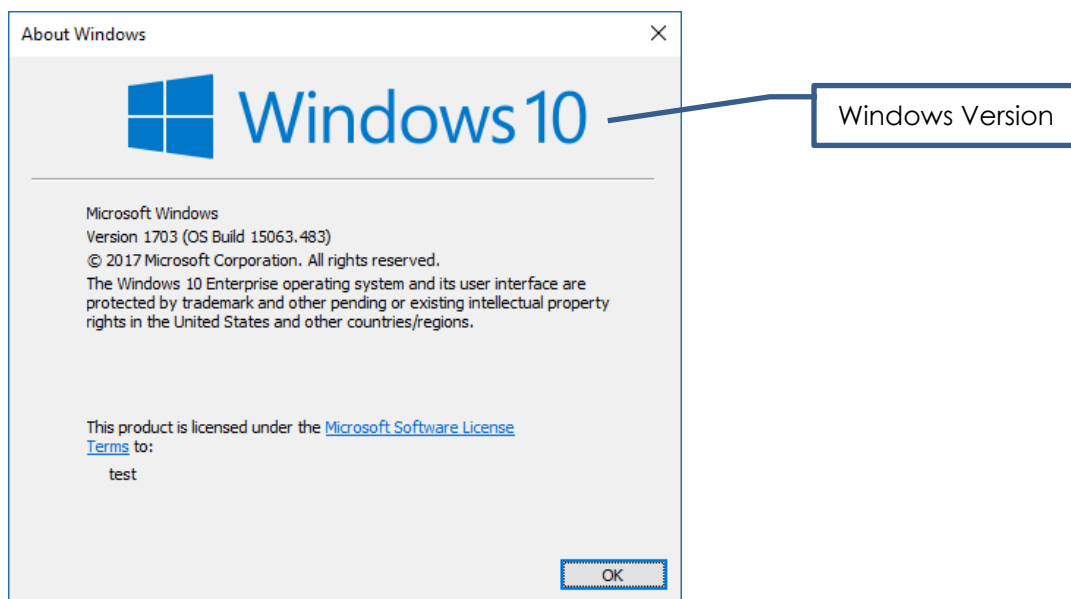
VERIFYING YOUR UTORID

Once you have setup your UTORid, you must first verify your UTORid and password before you can join the UofT Campus Wireless network. Follow the instructions below (you will only need to do this once):

1. On an internet connected PC, open a web browser and go to <https://www.utorid.utoronto.ca> Under **Problems with your UTORid?**, click on **verify your UTORid and password**.
2. Enter your UTORid and password. You should see a message stating "Your UTORid and password have been checked and should work." If you do not see this message, please contact the U of T Central Help Desk (978-HELP, help.desk@utoronto.ca). As a part of the verification process, there will be a short delay between verifying and being able to access new UofT campus wireless network.

DETERMINE YOUR OPERATING SYSTEM

1. Press the  key and r together to bring up the Run window.
2. Type in **winver** and click ok. You will see a window indicating the version of windows currently installed on your laptop:



3. Close the window once you have determined the Windows version. Follow the instructions below that match your Windows Version.

NOTE: *Windows XP, Windows Vista, Windows 8 RT, Chromebook or Windows 10 S are not compatible with software used at Rotman and are not supported.*

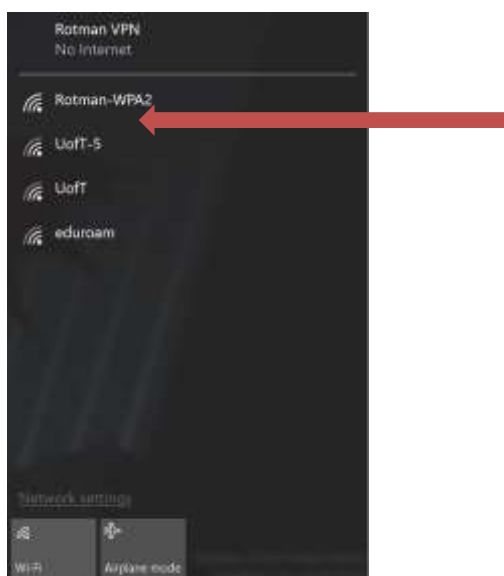
CONFIGURING THE CAMPUS WIRELESS NETWORK ON YOUR LAPTOP

The following instructions will provide a step-by-step guide to connecting your laptop to the UofT campus wireless network. Please note that the laptop will be configured with **your** UTORid and password, and it is therefore not recommended for shared computers or devices. If you are having problems with your wireless setup, please contact the Rotman IT Help desk. You may want to print the instructions prior to connecting on campus. **Note: These steps must be done on-campus.**

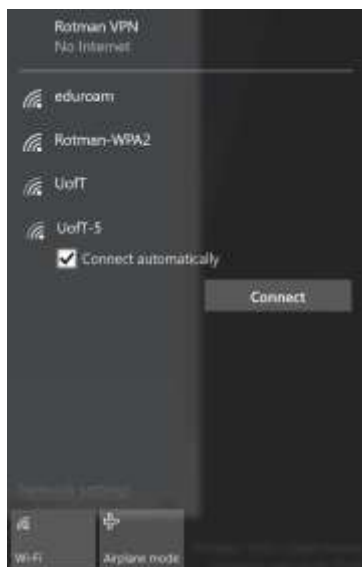
Note: When configuring your device to connect to the campus wireless network, it is recommended that you use the 'UofT-5' network within the Rotman building instead of the 'UofT' network mentioned in the following instructions. The standard campus wireless network for the university (called 'UofT') supports two different frequency ranges: 2.4 MHz and 5.0 MHz. Most of the newer devices can connect using either frequency and will generally use the one with the highest strength, but not necessarily the one with the best signal quality. Within Rotman, because of the number of students, we have found that the 5.0 MHz to be more reliable than the 2.4 MHz and recommend using that frequency. **The 'UofT-5' network is the same network as 'UofT' but only uses 5.0 MHz and is only available within the Rotman building.** If your device does not see the 'UofT-5' network then it is likely that your device does not support the 5.0 MHz and you should connection to the 'UofT' network.

CONNECTING TO WIRELESS WITH WINDOWS 10

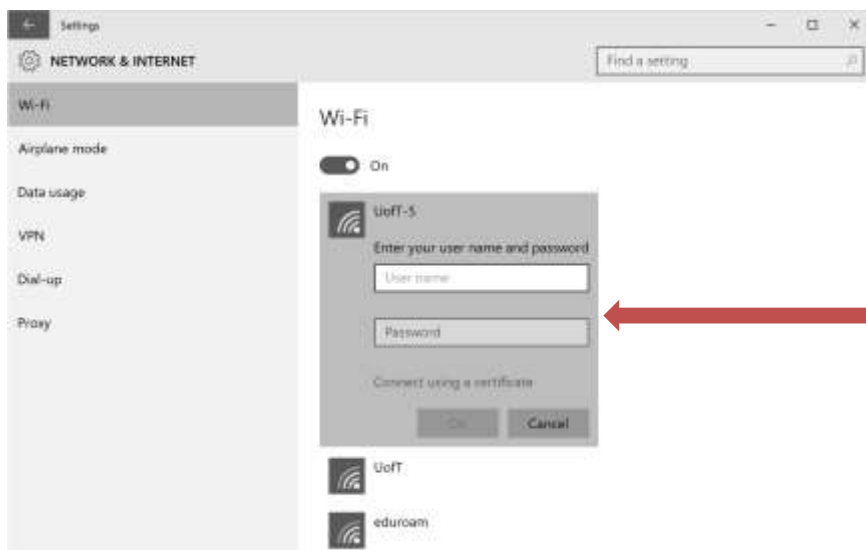
To access the list of available wireless networks in Windows 10, click/tap the network icon from the system tray (bottom right corner of the screen). Click/Tap on either UofT-5 or UofT wireless networks.



Check 'Connect Automatically', and click/tap 'Connect'.



A new window will appear and prompt for a username and password. Enter your UTORid username and password and click\ tap 'ok'.



Click on 'Connect' to continue connecting with the credentials.



Your laptop will then connect to the wireless network. You can close the settings window.

CONNECTING TO WIRELESS WITH WINDOWS 8 / 8.1

Use the following link for Windows 8 / 8.1:

<http://help.ic.utoronto.ca/content/47/1909/en/connecting-to-uoft-wireless-with-windows-8.html>

CONNECTING TO WIRELESS WITH WINDOWS 7

Use the following link for Windows 7:

<http://help.ic.utoronto.ca/content/51/1794/en/connecting-to-uoft-wireless-with-windows-7.html>

CONNECTING TO WIRELESS WITH APPLE MAC OS X

Use the following link for Apple Mac OS X 10.6 or higher:

<http://help.ic.utoronto.ca/content/48/1791/en/connecting-to-uoft-wireless-network-with-mac-os-x.html>

NOTE: Rotman is a Microsoft environment and, as such, does not officially support Apple Mac OS X. Students who wish to use their Apple laptop at Rotman should install either dual boot or Virtual Machine software (i.e. Apple Boot Camp or Parallels) and install a version of Windows 7/8/8.1/10 in a virtual machine. Students are responsible for this software installation and the Rotman IT help desk does NOT provide IT support for this setup.

CONNECTING TO WIRELESS WITH APPLE IPHONE/IPAD (IOS)

Use the following link for Apple iPhone/iPad devices (iOS):

http://help.ic.utoronto.ca/content/20/1796/en/connect-to-the-uoft-wireless-network-on-an-iphone_ipad_ipod-touch.html

CONNECTING TO WIRELESS WITH BLACKBERRY

Use the following link for Blackberry (BB9 and lower):

http://help.ic.utoronto.ca/solution_id_1801.html

Use the following link for Blackberry 10:

<http://help.ic.utoronto.ca/content/20/1911/en/connecting-to-the-uoft-wireless-network-with-blackberry-os-10.html>

CONNECTING TO WIRELESS WITH ANDROID DEVICES

Use the following link for Android 3.x – 6.x devices:

<http://help.ic.utoronto.ca/content/20/1974/en/connect-to-the-uoft-wireless-network-on-android-30-or-higher.html>

Use the following link for Android 7.x devices:

http://help.ic.utoronto.ca/index.php?solution_id=2030

NOTE: The Rotman IT Help desk does not provide IT support for connecting mobile devices or tablets. Students are responsible for the configuration of these devices.

ANTI-VIRUS SOFTWARE & SECURITY

It is recommended that you keep your laptop up to date with the latest patches and updates for Windows and Microsoft Office. Speak to a Rotman IT Help desk representative about setting up Automatic Updates on your Windows laptop.

It is strongly recommended that students have antivirus software installed. If you do not have your own antivirus software installed, the Rotman IT Help desk recommends that you install Microsoft Security Essentials.

NOTE: All versions of Windows 8/10 come preinstalled with Microsoft Security Essentials. For other versions of Windows, Microsoft Security Essentials can be downloaded for free from <http://windows.microsoft.com/en-CA/windows/products/security-essentials>.

ROTMAN FACILITIES AND APPLE OS X

The Rotman School of Management's computing facilities are a Microsoft-based environment. As such Rotman Computing facilities currently does not officially support Apple Mac OS X. Students who wish to use their Apple laptop at Rotman should install either dual boot or Virtual Machine software (Apple Boot Camp, Parallels) and then install a version of Windows 7/8/8.1/10 in a virtual machine. Students are responsible for this software installation and the Rotman IT help desk does NOT provide IT support for this setup.

IF YOU ARE HAVING PROBLEMS...

If you are encountering any difficulties with this setup guide, please contact the Rotman Help Desk.

Phone: 416 946 8787

Email: helpdesk@rotman.utoronto.ca

Location: Rotman North Building, Room 111 (Just outside the main elevators)

Hours: Mon-Thurs 8am-8pm, Fri 8am-6pm, Sat-Sun 8am-4pm

- ❖ Software support for laptops.
- ❖ Rotman does not support the Apple Mac OS X. See *Rotman Facilities & Apple OS X*
- ❖ Latest software and documentation downloads available from RWorld under the My Space tab in the Help Desk Links section (on left).